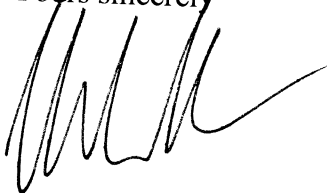


I also note that the concerns you have raised in relation to the "cooling off period. The cooling off period will mean the resident will not need to decide how they intend to pay for their accommodation until they have actually entered care and have security of tenure. In addition, providers will be required to seek approval for a maximum level of the Accommodation Payments for their facility based on the value of the accommodation provided.

I appreciate you taking the time to bring your concerns to my attention, and I trust that the above information is of use.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Mark Butler', written in a cursive style.

**MARK BUTLER**

**15 AUG 2012**

Encl